

20
25

ANNUAL
REPORT



Rooted on the unceded territories of the xʷməθkʷə́yəm (Musqueam), Skwxwú7meshÚxwumixw (Squamish), and səlilwətał (Tsleil-Waututh) Nations, Britannia Community Services Centre is committed to serving community members in the Grandview-Woodland and Hastings-Sunrise neighbourhoods.

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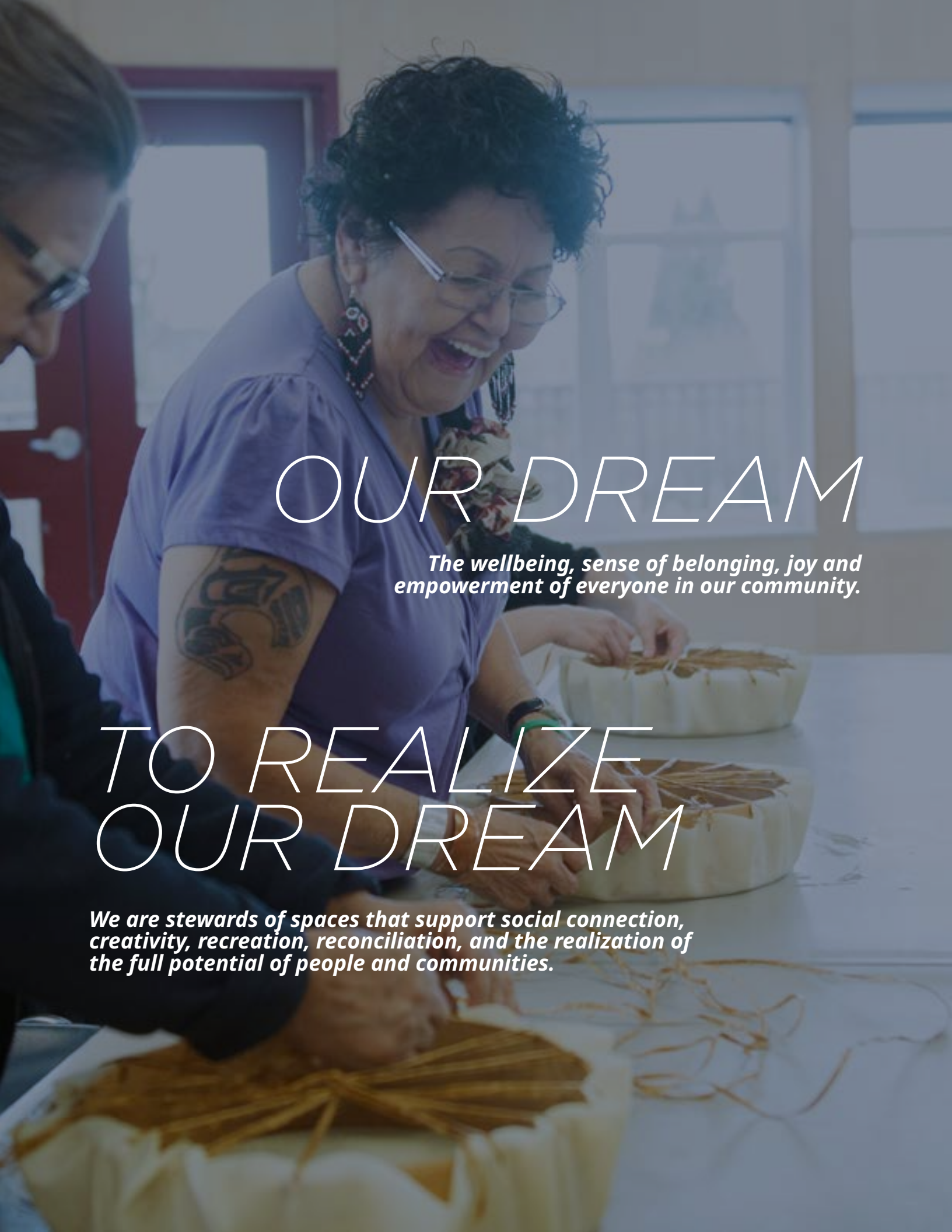
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A woman with short, dark, curly hair, wearing glasses and a purple shirt, is smiling and working on a craft project. She has a tattoo on her left arm. She is surrounded by other people, some of whom are also working on similar projects. The background shows a window with a view of a building.

OUR DREAM

The wellbeing, sense of belonging, joy and empowerment of everyone in our community.

TO REALIZE OUR DREAM

We are stewards of spaces that support social connection, creativity, recreation, reconciliation, and the realization of the full potential of people and communities.

Board of Directors

2025-2026

Executive Members

President	Naina Varshney
Vice President	Christine McCallum
Treasurer	Sean Miles
Member at Large	Norm Leech
Member at Large	Adrienne Bale

Directors

Michelle Bryant	Nicki McGowan
Adrienne Denham	Jennifer Mitchell
Kate Fitzpatrick	Craig Ollenberger
John Flipse	Terumi Squibb
Brenda Kyle	

Partners & Staff

Partners

Vancouver Public Library	Julie McKnight
Vancouver School Board	Sonia Blair
Vancouver Park Board	Peter Odynsky
Community Education Coordinator	Maddie Lafleur

Board Liaisons

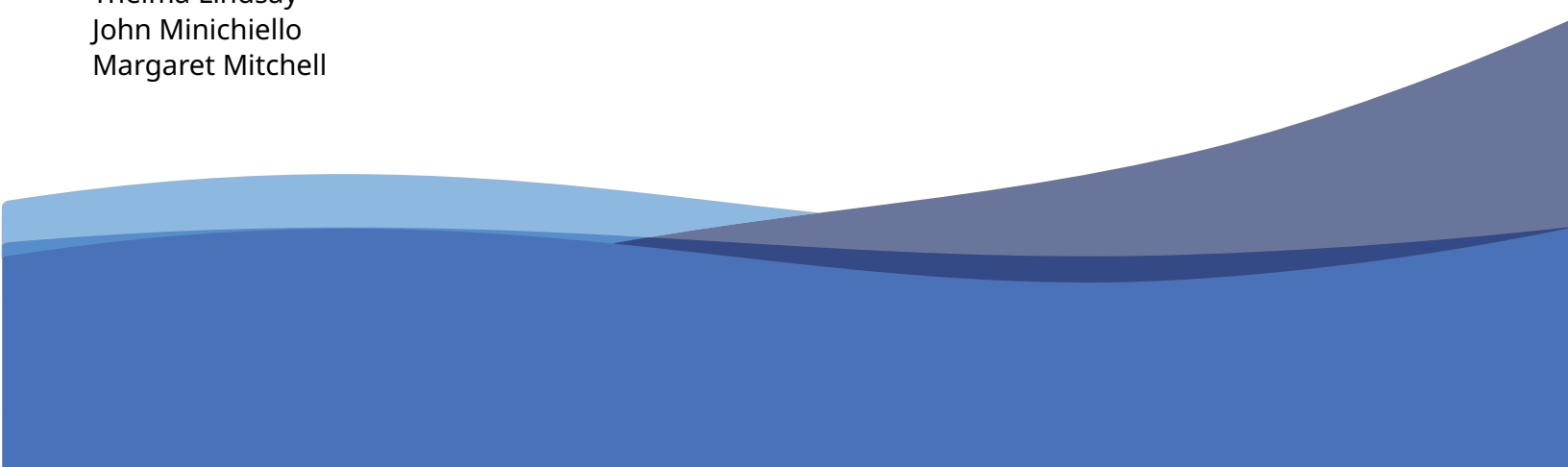
Vancouver Park Board	Tom Digby
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Lead Staff

Executive Director	Cynthia Low
Manager of Administrative Services	Jeremy Shier
Manager of Child Care	Jacky Hughes
Manager of Organizational Change	Suzette Amaya
Community Recreation Coordinator	Peter Odynsky
Office Administrator	Marina Montiel

Honorary Members

Michael Clague
Maurice Egan
Thelma Lindsay
John Minichiello
Margaret Mitchell



2026–2030 Strategic Plan

Guided by community. Shaping what's next.

In 2025, Britannia Community Services Society completed its 2026–2030 Strategic Plan following months of engagement and collaboration with staff, volunteers, committees and community members.

Britannia has always been guided by a strong vision, shared principles and a deep connection to community. Every five years, the Board of Directors establishes the priorities that will focus our work, guide decision-making and connect our day-to-day actions to our long-term goals.

The new Strategic Plan identifies eight priorities that will guide the Society from 2026 to 2030:

1  Maintain and expand welcoming and safe environments.	2  Collaborate with the City to ensure the development of a new aquatics, community, social services, and cultural facility.	3  Deepen Indigenous reconciliation and decolonization practices.	4  Continue strong accountability to community, financial stability and political awareness to achieve the objectives of the society.
5  Strengthen relationships with on-site and community partners.	6  Increase organizational capacity and enhance staff and volunteer experiences.	7  Develop youth leadership.	8  Build seniors' communities of belonging and care

The Board of Directors achieved this by modernizing governance for the Society and the Foundation and establishing the Fund Development Committee in advance of the Centres 50th anniversary!

From the Executive Director & President

2025 was a year of purpose and direction for Britannia Community Services Society.

Throughout the year, the Society successfully consolidated Child Care operations to create a stronger department to provide consistent quality child care for over 300 children and to positioned to advocate for more child care spaces in the community. The Board of Directors fulfilled our members mandate to move towards a governance model that focuses on setting strategic long term, short term goals that are monitored and assessed, fiscal accountability and the financial support and resources necessary for the Society to fulfill its mission, vision and purpose.

The Board of Directors worked closely with the City of Vancouver to commit towards the renewal of the Britannia Community Centre and Pool, this building with a dedicated community gym, aquatic facility, enhanced fitness centre, multipurpose programming spaces, all wheels amenities, potential child-care and administrative offices will be in the City 2027- 2030 Capital Plan to advance towards design and eventually build!

Despite the lack of a dedicated community gym the Society continues to provide diverse and unique programming to serve the neighborhood. Britannia Elders Sharing Together (BEST), was launched, supporting Elders and Knowledge Keepers to present cultural, traditional and contemporary arts with Indigenous teachings to intergenerational Indigenous and non Indigenous participants. The Society expanded the free Swim to Survive program to 3 Elementary Schools, filling the gap for youth in our neighborhood who may not have access to swimming lessons.

The success of the Society is attributed to our amazing staff, especially front line staff who consistently represent the hopes and aspiration to be a community 'centre' as a home and a place of belonging.



Cynthia Low
Executive Director

"2025 was a year of purpose and direction..."



Naina Varshney
President

From the Manager of Organizational Change



Suzette Amaya
Manager of Org. Change
*Kwakwaka'wakw / Coast
Salish / Nisga'a / Cree*

I am grateful to continue working within the vibrant Britannia Village, on the unceded territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətał (Tsleil-Waututh) Nations. I honour their continued presence, strength, leadership, and stewardship of these lands.

2025 has been a year of growth, transition, and ReconciliACTION at Britannia. Our work continues to centre relationship-building, cultural safety, Indigenous leadership, community care, and meaningful opportunities for people to learn and gather together. I am especially proud to see initiatives that began as ideas, research, and community conversations grow into established programs and spaces at Britannia.

The Reconciliation in Action Circle continued to evolve in 2025 and is now an Indigenous-only advisory circle, creating a culturally safer space for Indigenous voices, lived experience, leadership, and perspectives to guide reconciliation work at Britannia.

Moving from a conventional committee structure toward a Circle reflects our continued commitment to decolonizing how we gather, listen, make recommendations, and build relationships. The Circle provides an important space for Indigenous community members to identify priorities, share concerns, and help inform Britannia's reconciliation work.



Kids at the Indigenous Markets at the Greenway

Britannia continued to support and celebrate National Indigenous Peoples Day, Indigenous markets, and the ThinkNDN Music Festival. These events create opportunities to celebrate the diversity, creativity, resilience, and contemporary presence of Indigenous peoples while bringing the wider community together, and inclusion of the Musqueam, Squamish and Tsleil-Waututh Nations.

Britannia continued its commitment to September 30 – National Day for Truth and Reconciliation and Orange Shirt Day, centring Survivors, families, Elders, community, remembrance, education, and cultural sharing. Our approach continues to recognize that reconciliation requires more than a single day. September 30 is an important opportunity to listen, remember, honour Survivors and those who never returned home, and strengthen our commitment to meaningful action throughout the year.

Partnerships and Relationship Building

Relationship-building remains at the heart of our work at Britannia. Throughout the year, we continued to strengthen meaningful and reciprocal relationships with Indigenous and Non-Indigenous Organization such as; Vancouver Aboriginal Health Society, Vancouver Aboriginal Community Policing Centre, Vancouver Aboriginal Child and Family Services Society,

Metro Vancouver Aboriginal Executive Council, Slaxin Lelum, Kids Up Front, SAGE Nation, Indian Residential School Survivors Society, and the Vancouver School Board, Vancouver Public Library – Britannia Branch, Vancouver Park Board, Elders, Knowledge Keepers, artists, youth, families, and community members.

These relationships are essential to creating culturally safe, inclusive, and community-informed programs and spaces that reflect the diversity of Britannia Village.

I was also humbled to collaboratively work with Hummingbirds Rising Consulting and support the development of the new Britannia Art Gallery Operations Manual and Living Guide, working collaboratively with Julia McKnight, Head Librarian of the Vancouver Public Library – Britannia Branch. This work reflects a shared commitment to reconciliation, accessibility, equity, and respectful cultural practices within the Gallery.

The Living Guide is intended to grow and evolve alongside our relationships and learning, providing a foundation for how we welcome artists, honour diverse perspectives, and ensure Indigenous voices and cultural protocols are meaningfully considered within the Britannia Art Gallery.

This collaborative work demonstrates what is possible when we approach organizational change through relationship, shared responsibility, listening, and ReconciliACTION.



Community Paddle Carving at ʔxʷqʷeləwən ct Carving Centre



WCT Thursday Workshop with Josiah Amaya

Looking Forward

As Manager of Organizational Change, my work continues to support Britannia in strengthening Reconciliation, decolonization, equity, inclusion, accessibility, cultural safety, and community care across programs, policies, partnerships, communications, and organizational practices.

There is still much work ahead. Reconciliation is an ongoing relationship and responsibility—not a destination or a checklist. We continue to learn and unlearn, listen to Indigenous voices and lived experiences, strengthen relationships with the Host Nations and urban Indigenous community, and create opportunities for meaningful participation and belonging.

I remain grateful to the Elders, Knowledge Keepers, artists, community members, staff, volunteers, partners, and organizations who continue to walk alongside Britannia.

Together, we are helping Britannia remain what makes it so special: a Village where people can gather, learn, create, celebrate, heal, play, and belong.

Gilakas'la – Thank You



Grandview Elementary Right to Play with WCT

From the Community Recreation Coordinator

Britannia's Recreation Department's has been to "facilitate high quality community programs that are accessible, responsive, inclusive, and meet community needs." All programs and recreational services are about creating opportunities for community to come together and build relationships.

Successes

This year, Britannia Programming team showed amazing resilience and teamwork. This was demonstrated through continued program growth both in demand and diversity, reflecting our evolving community's need for social connection. We recognize too that growth is limited as facilities are stretched to meet growing expectations and demand for accessible community led programming.

The Recreation Programming team continues to be proactive, collaborative and creative problem solvers as we invite new members from community in and work even closer with our returning partners.

Personnel changes over the year included:

- Susy Bando has retired from recreation and moved on from Rink Programming during our extended 2025 facility closure. We want to recognize the many years of dedicated services
- and programming she has provided to this community. Stephanie Sue has been filling in to help reopen the rink.
- Amanda Lye has also left Britannia Recreation; we wish her nothing but the best as she moves on with her career now in Richmond. Helen Spaxman returns to assist with Art and Culture programming, and we are very lucky to have her vast experience and knowledge again at our side.
- Denise Johnson has moved on from her role as Weaving Community Together Programmer. Kya Prince is in current acting role supporting programming.
- Dominic Corusscion has moved on from the role as our Indigenous Gardener, the valued work on site has been taken on by Karmella Benedito De Barros who has just come on board to assist with school programs and look after the gardens.
- Huge thank you to Andrii Besporstov, who has led the work with the rink and pool maintenance closures and work over the last year.
- The Britannia Art Gallery position is still vacant and as it transitions to a cultural connector looks to be refilled in Spring 2026.



Youth Latin Spring Break Camp



Microfootie



Teens prepping for Off The Grill



Salsa Fit Saturdays in Gym C

The Future

As Britannia continues to push for eventual facility renewal, it is increasingly important for Britannia to go farther and provide programs and services with extra value to our unique community. It will be further important that we define that historic value to and maintain our existing facilities so we can continue our unique community services.

2026 Programming Highlights:

Communities need opportunities to get together and interact with neighbors and family in fun ways and in 2025 our rink was closed most of the year for maintenance, the pool was closed for longer than normal and the pressures from an unstable world coupled with inflation and escalating cost of living ever apparent it was more important than ever.

Building capacity and thoughtful inclusion of our diverse community influenced our work plans and includes work in:

- Cultural competence, which is a continued focus, includes revitalizing staff and volunteers with a series of in-services and workshops
- We are looking at staffing continuity with continuing changes in core team members while looking at the future of our community. Youth Leadership and documenting our processes, knowledge and reasoning has been highlighted as priority
- We are also keenly aware of our very tight budget this year, revising efficiencies in our programming while maintaining accessible targets has been vital balance.
- We continue working with our partners, community and peers hosting looking for opportunities to collaborate and strengthen relationships through community led programs and events

- We continued building community partnerships influencing recreation culture through the hub while moving forward our efforts toward reconciliation as leaders in community and for the city with continued efforts to move ever forward
- We continue to work hard to reduce barriers to access with our fun for all programs and increased familiarity and access to LAP

We all, some settler, some visitor, some refuge, acknowledge and are grateful to the Coast Salish peoples as we work, gather and play on their lands; the traditional, unceded and ancestral lands of the xʷməθkʷəy̓əm | Musqueam, Skwxwú7mesh | Squamish & səliłwətaʔ | Tsleil-Waututh Nations.

Together we commit to listen, learn and speak.

With thanks,



Peter Odynsky

Community Recreation Coordinator
on behalf of the Britannia Programming Team



CHILDCARE

The Britannia Child Care Department provides licensed child care programs serving children and families in the Grandview-Woodland community. Across our programs, we provide more than 280 licensed child care spaces and support over 70 Early Childhood Educators.

Our work is strengthened through partnerships with Vancouver Coastal Health, Aboriginal Supported Child Development, Centre for Ability, Vancouver School Board, the City of Vancouver, BCGEU, and the Early Childhood Pedagogy Network. Through these partnerships, we strive to provide safe, nurturing, and high-quality early learning environments that support the well-being and development of children and families in our community.

2025 Highlights

Department Redesign and Expansion - This year marked a significant milestone with the redesign of the Britannia Child Care Department and the acquisition of the Grandview Terrace and Eagles in the Sky Child Care. This transition strengthens the sustainability of our programs and creates greater alignment in governance, operations, and pedagogical practice across the department.

Mission, Vision, and Strategic Plan - The department engaged in an extensive process to develop a new Mission, Vision, and three-year Strategic Plan. Through dialogue with educators, supervisors, and leadership, we established a shared direction that centres quality early learning, community connection, and strong pedagogical leadership.

Pedagogical Leadership and Partnerships - Our continued collaboration with the Early Childhood Pedagogy Network has supported the presence of a Pedagogist across programs, strengthening reflective practice and pedagogical

dialogue among educators. We also expanded our partnership with Capilano University by welcoming practicum students into our programs and supporting an atelierista role to deepen inquiry, creativity, and engagement with materials in early learning environments.

Professional Development - Britannia hosted an educator conference titled, *The Role of the Educator: Inclusive Education with Unconditional Acceptance*, bringing educators together to reflect on inclusive practice, belonging, and the role of educators in supporting all children and families. Throughout the year, multiple parent workshops were offered to support families in their understanding of child development and early learning, strengthening connections between families and our programs.

Looking Ahead

In the coming year, the Child Care Department will focus on implementing the new strategic plan, updating child care policies, and strengthening pedagogical leadership across our teams.

Britannia remains committed to providing high-quality, community-based child care that supports belonging, inclusion, and well-being for children, families, and educators.

Sincerely,

Jacky Hughes
Manager of Child
Care Services





2025 HIGHLIGHTS

55+ Centre

- **AML Facelift:** New Furniture and tables in the 55+ Centre (AML) Thanks to a generous community member's donation the 55+ Centre has all new tables (we were using the original 48-year-old tables) and beautiful durable and bright furniture for the Fireplace Lounge which has been enjoyed by youth and seniors alike.
- **Soup Lunch programming September** – Along with the soup, warm bread, tea and coffee this year we gratefully receive delicious pastries and cakes, for the seniors, through Food Runners and Oh Sweet Day Bake Shop. Many thanks to Ruth (Food Security Coordinator) for this new connection and wonderful addition to 55+ Centre lunches.
- **Partnering with Weaving Community Together** to deliver ongoing Indigenous Cultural programs for seniors and elders in the AML Lounge; thankful to the WCT staff, the Knowledge Keepers and the IRSSS for being with us each Thursday.
- **55+ Craft Collective** meet every other Monday and this year on top of their own projects and sales (Britannia Market and Craft Fair) they offered all ages Community Workshops to others. All costs covered and paid for from the Craft Collective Fundraising. 2025 Workshops: Seed Roses, Felt Orange Pins, Baby Booties, Safety Pin Headdress from Knowledge Keepers and members.
- **"The Great Movies" members and volunteer have installed a new state of the art Projector and Screen.** So many thanks to the program volunteer members who host, promote and provide an opportunity for the community to enjoy 1st class viewing in their own neighbourhood (pre-show info., popcorn & refreshments, and welcoming hosts). Thank you!
- **Britannia VPL - Bring your Own Book Club** (all ages). Mini take what you like Library in the Lounge, ESL Classes and Great Movie partners. Many thanks to Sarah, Simon and the Britannia Library staff who continue to support and introduce so many great programs here in the 55+ Centre.
- **REACH Community Health Centre** – A big thank you to the Health Equity and Engagement Department (HEED) for their continued engagement and support of Britannia and community. Our strong partnership continues to promote health and wellness in the seniors community. 4th Annual Cross-Cultural Health and Wellbeing Fair, Heat & Smoke Safety, Fall's Prevention are just some of our partnerships in 2025.

Vietnamese Seniors

We would like to extend our heartfelt thanks and best wishes to Luong Ho as they begin their retirement. Their years of dedication, care and connection with the Vietnamese seniors community have made a meaningful contribution to Britannia, and we are grateful for everything they have brought to the program.

As we look ahead, Britannia's management team is reviewing the position and considering how best to support the program and community moving forward. This process will help ensure that future programming continues to respond to the needs of participants while aligning with Britannia's broader priorities and resources.



Elders at Shine Festival 2025

Arts & Culture

We continued to offer camps such as the Spring Break Explore Latin Culture Camp, Summer Dance camps and Greenhorn Music Camp, some pottery intensives like Teapot making, alongside the weekly programs in ceramics.

We held artist workshops like Making Cement Bowls with Karine Zamor, and Traditional Easter Egg Pysanka workshops with Tanya Znak, children's art making program Saturday mornings with Jennifer Anoruie.

We offered more afterschool programs like Guitar lessons, Cartooning with Robin Thompson and French with Madame Karine.

Salsa Cubana with Carlos continued to offer four levels of Adult Dance per week in the evenings, as did African Drumming with Russell 3 times a week.

We continue to offer private piano and clarinet lessons with Janine Oye, preschool music programs with Monica Lee and Music Together, and children's dance classes on Saturdays with Endorphin Rush Dance.

We hosted over 100 artists at markets and events throughout the year, and approximately another 100 different artists with the Britannia Art Gallery and Alcoves projects. We continue to support Indigenous art making, and public art.

Britannia Art Gallery & Alcoves

In 2025, the Britannia Art Gallery hosted six month-long exhibitions, each accompanied by beautifully catered openings with Michael Speier.

The year began in January with La Libélula Cooperative – Voices of Self-Love. In February, our Black History Month exhibition featured artists Karine Zamor, Toluwalope Osukoya, members of the Blackout Collective, and Simone Chnarakis. March featured Deidre Pinnock – Threads of Resistance, followed in April by Shafiria Vidyamaharani and Aisha Karni – I Dream Library. In May, the Gallery featured Britannia Latin Youth, followed by Sacha Oulett in June.

Iris Hougbo was hired as curator in May 2024 and left the position in May 2025 following a difficult series of interactions involving the Vancouver Public Library, artists, and members of the public.

This challenging period provided Britannia with an important opportunity to learn, reflect, and reorganize in order to make our programs safer, even as we continue working to challenge comfortable norms. The Arts & Culture Committee worked diligently to bring forward the need for professional consultation regarding Gallery operations. This work is ongoing, and further updates will be shared in the 2026 AGM report.

Despite the Gallery going on pause, the 2025 Emma Award winner, Mengya Zhao exhibited a terrific show of her drawings and porcelain sculptures. She also facilitated several hands-on explorations of the methods she uses in her ceramic pieces. We have now begun exhibitions of in-house projects until such a time as the Professional Consultations are completed and revised guidelines for the Gallery Project are completed. This began with the results from the summer community paddle carving project. Kudos to Denise Johnson for an inspiring use of the gallery by hanging the paddles from the ceiling. This resulted in viewers opening their chest chakra to the smell of carved cedar.

The Alcoves continued to provide space for a diverse range of artists and community projects throughout the year, featuring portraiture, contemporary art, community showcases and culturally focused exhibitions. The 2-month rotating displays offered another opportunity for local and emerging artists to share their work with the Britannia community.

More information about Gallery and Alcove artists and their work is on the Britannia Art Gallery website britanniaartgallery.org

Special Events

Grandview Park Activations

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Sports & Fitness

2025/26 was a huge year for Sport and Fitness at Britannia.

- Again, there were over 400 sport and fitness programs through 2025. Over 7000 children, youth and adults registered for programs and over 6000 community members dropped in to our sport and fitness programs. Through 2025 Britannia again received over 300,000 participant activity visits.
- Prime examples of our unique community programming, Britannia Gymnastics Club and Micro Footie lead the way as our largest offerings, with almost 2000 participants annually, and more than 800 people on waitlists. While these two programs year after year generate revenues that fund our 55+/seniors and youth programs, they also provide unique accessible sport programming for community, an introduction to healthy recreation participation, social connections for participants and their families and have been proven community developers that connect generations of participants.



Axé Capoeira in the Cafeteria

- Britannia also offered approximately 45 hours of children's and 65 hours of adult fitness programs weekly connecting 1000s of people and helping with their individual health and fitness goals.
- Partnerships with Micro Footie, BC Boxing, Gymnastics BC, Zumba Vancouver, Art of Tennis as well as many local expert contractors has added to the continued success of this program area and we thank them for their ongoing commitment to community.



Youth at Camp Sasamat

Youth Programs

2025 was a busy year for the Teen Centre. The youth and staff team brought back OFF THE GRILL in the Fall of 2025; this program is a youth based cooking program that allowed 10-15 youth from the community learn how to prepare, cook and serve healthy meals to the community by donation. Each youth who participated also received a reference letter, volunteer hours, a delicious healthy meal and a small honorarium for their time. The food was cooked on a BBQ in the breezeway where community members were easily able to follow their nose to the delicious food that was being served.

The Teen Centre resumed outings over 2025, highlighting Camp Sasamat which took 6 youth to overnight camp for 3 days and 2 nights. Camp Sasamat is located in Belcarra, BC, less than one hour from Vancouver. While at camp, youth took part in canoeing, kayaking, ropes courses and swimming, and finished the day by the camp fire, singing songs and roasting marshmallows. The Teen Centre also took a group of youth to Big Splash over the summer months; youth had a day at Playland, as well as a Halloween night at Playland's Fright Nights.

Inside the Teen Centre, Mondays have become known as "Mondays with Marni", where we have our PAIII staff Marni McMullen lead Games Night or Cooking in the TC (Teen Centre). Marni has made some delicious snacks and meals with youth and showed them how to use everyday ingredients to create something yummy! So far, the youth have made chicken taquitos, strawberry crepes, sushi, cookies and pizza to name a few. Marni also assisted with our OFF THE GRILL program and was the lead chef who showed the youth proper ways of food preparation and cooking. As mentioned, Mondays with Marni also included Games Night, which brought BINGO in the TEEN CENTRE and many other fun games where youth won prizes each time they played.



Mondays with Marni making Sushi

On Thursdays, we have our amazing program assistant named Anna, who has been showing the young ladies' ways of self-care by doing manicures and gel nails. Each week we have youth come in with their inspiration photos and sign up to get their hands and nails pampered for an hour or two by Anna. The Teen Centre also has a barber chair that boys have used to practice their barbering for future employment opportunities.

We ended the year at the Teen Centre with our annual Holiday Feast; we ordered food from all of the local favorite food spots that youth like to eat at and had over 50 youth attend. We finished the evening with a giveaway and each youth took home a small gift.

Volunteer

A Strong Year for the Tax Clinic

The Tax Clinic had an exceptional year, completing 1,393 tax returns and providing important support to the community. This work was made possible thanks to the generous use of space at Britannia Library, as well as the dedication of a small but mighty team of volunteers. Their commitment and consistency ensured the clinic ran smoothly from start to finish.

Micro Footie: A Season Powered by Volunteers

Micro Footie saw another successful season, supported by 126 volunteer coaches who brought enthusiasm and care to the program. Their efforts created a welcoming and positive environment where young players could build confidence, develop skills, and enjoy the game.

More Than Numbers

While the numbers are impressive, they only tell part of the story. Volunteers contributed their time across countless events, programs, and initiatives, helping to strengthen connections and build a more vibrant community. Their presence continues to bring people together in meaningful ways.

Growing Involvement Across Programs

Throughout the year, volunteers played key roles in many areas - whether serving on boards and committees, assisting with youth and senior programs, or supporting initiatives like the Food Bulk Buy Program. Their reliability and enthusiasm helped ensure programs remained accessible and impactful.

Beyond their service, volunteers also had opportunities to connect and celebrate together at events such as Fun Bike Rides, Field Trips, and the Volunteer Appreciation Dinner. These moments offered a chance to recognize their contributions and enjoy the community they help create.



Lifeguard at the Britannia Pool

Pool & Fitness Centre

At the start of 2025, Britannia Pool welcomed a new aquatic leader, Asena, to the leadership team. Asena stepped into the role while Michelle began her maternity leave in February; Michelle is expected to return in August 2026.

Britannia Pool also undertook several capital maintenance projects, including the replacement of skylights and HVAC system. During the annual maintenance closure, the painting department completed work on the back walls of the facility, bringing them in line with the rest of the pool and creating a cleaner, more vibrant environment.

In the fitness centre, a new elliptical trainer was purchased to replace the unit that had been removed in 2024, ensuring continued access to quality equipment for patrons.

Throughout the year, Britannia Pool continued to support the community by offering the Swim to Survive program to local elementary schools, equipping children with essential water safety skills. A strong schedule of public swimming lessons was also maintained, helping community members of all ages build confidence and improve their swimming abilities.

Rink

Britannia Arena reopened after major renovations in the first quarter of 2025 and has been working hard to get back to the high usage we enjoyed prior to the closure.

Jay Aikenhead moved on from the acting Rink Programmer role in late 2024 and Britannia was very fortunate to have Stephanie Sue come forward from the deep rink team to take on the challenge of reopening. Huge thanks to both of them for their huge contributions.

Staff teams, for lessons and programs needed rebuilding. User groups who had little or no ice time for over a year needed to be contacted, relationships rebuilt and restarted.

The Vancouver Adult CO-ED Hockey League one of our premier programs has been able to climb back to almost 70% of it past size after a year. Our women's and Co-ed programming once unique in the Metro, now have competition that developed as players aggressively sought other opportunities to play; as such it too has had to cut divisions.

Partners, too, made hard decisions over the year. The Vancouver School Board, for example, has taken a hard look at their sport programming at Britannia and the Heros Hockey program is in jeopardy for the 2026 year.

There is still demand, however, as rink time is highly sought commodity in Vancouver. We have enjoyed many other program highlights including bringing back a late-night adult hockey skills class, continued collaboration with Canucks Autism Network, Hockey Education Reaching Out Society, Britannia Hockey Academy and Vancouver Minor Hockey Association. Our established society and Park Board programs have increased opportunities for outside rentals for one off use.



National Indigenous People's Day 2025 in Grandview Park

WCT & BEST

Weaving Community Together (WCT) continues to grow as Britannia's Indigenous-led arts, culture, and recreation program, welcoming Indigenous and non-Indigenous community members to learn together.

Throughout the year, local Indigenous Elders, Knowledge Keepers, artists, and facilitators shared cultural arts, teachings, stories, and hands-on activities including cedar work, carving, beading, drum-making, painting, music, and other cultural practices.

WCT continues to demonstrate the importance of creating cultural accessibility and opportunities where community members can build relationships with Indigenous peoples and cultures through respectful participation, learning, and connection.

In partnership with Right To Play and the Vancouver School Board, our Britannia WCT After School Program provided weekly programming for Indigenous students in Grades 3–7 at Xpey' Elementary and Grandview Elementary, combining Indigenous arts-based cultural workshops, teachings, recreation, and movement.

These relationships help Britannia move beyond transactional partnerships toward reciprocity, trust, collaboration, and long-term community connection.



Drummaking Workshop

A significant accomplishment this year was the development of the **Britannia Elders Sharing Together (BEST)** program, evolving from the original Elders in Residence research and vision.

BEST creates dedicated space for Indigenous Elders and Knowledge Keepers to share teachings, stories, cultural knowledge, life experiences,



Serving Soup at Orange Shirt Day 2025 in Gym C



New Garden Beds in Grandview Elementary

protocols, and community wellness practices. The program recognizes that Elders are not simply program facilitators—they are valued knowledge holders whose presence strengthens relationships, cultural understanding, WWintergenerational learning and lived experience.

This program represents an important step in moving previous research and planning into meaningful, ongoing community programming.

Food Security

In 2025 the Grandview Woodland Food Connection provided more garden and food literacy lessons than ever before! We worked with over 450 students at 3 schools and had 215 lessons in total! This was made possible by the amazing additions of Katelyn, Imogen, and Dominic to our Graden team. We also relaunched our Salad Bar program at Grandview Elementary, where a different class each week makes a giant salad that is served to the whole school at lunchtime. In fall & spring, the students harvested from the school garden for the salad, and in the winter, they used purchased ingredients to make salads that highlighted different cultures.

We also grew our Community Kitchen programs, with an increased frequency of 55+ Community Kitchens and the launch of 2SLGBTQIA+ Community Kitchens. In the garden, we learned about different approaches to connecting with the land in our garden workshops. In total we had 11 food & garden workshops with 135 participants.

2025 was also the year the Off the Grill came back by popular demand! This program targets at-risk youth that spend time in the Teen Centre and

has them cook for the community by donation. This gives youth knowledge and experience in preparing food for large amounts of people, gives them an alternative activity on a weekday evening, ensures that they are fed, and provides low cost healthy (and yummy) meals for the community. The youth gain experience in food preparation, food service, set-up, clean-up, and customer service. The pilot was a success, and we will return with even more youth-cooked community meals in 2026!

Our ever popular Britannia Bulk Buy Food Club was threatened by the loss of space that occurred due to the extended closure of the Ice Rink, but the staff, volunteers, and participants proved adaptable, and we took over the conference room at the Info Centre once a week for a whole year! Our partners at the Library stepped up by providing alternative meeting spaces and the team at the Front Desk connected participants with programs, events, and Leisure Access passes. The change in location allowed folks not familiar with the program to see how community-driven reciprocal food programs work in person. The team fulfilled 2,064 veggie orders for 165 families over 47 weeks.

Our team of 6 GWFC Committee volunteers, 19 Britannia Bulk Buy Food Club volunteers, 71 Garden volunteers, and 54 Event volunteers put in 1547 hours of volunteer work throughout 2025 and are the heart of our neighbourhood food network. Together we are creating the community-based, accessible, affordable, decolonized, and sustainable local food system that we want to have in our City.

Looking back at 2025 has been a joy and I can't wait to see what 2026 holds for us!

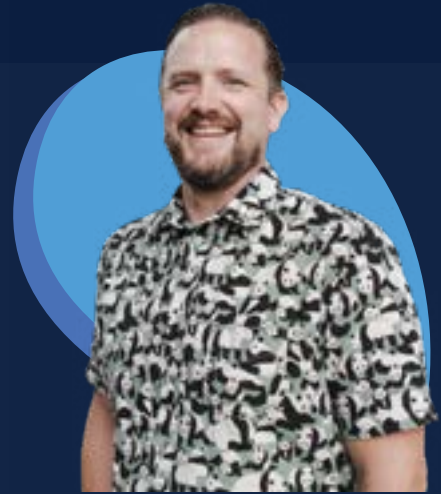
Message from the Treasurer

As Treasurer of the Board and Chair of the Finance Committee, I would like to thank fellow Board members for their trust and support, and the members of the Finance Committee for their ongoing commitment to Britannia.

The Treasurer and Finance Committee oversee the Community Centre's \$12.7 million operating budget for the 2026 fiscal year. Revenues are drawn from a range of sources, including core funding from the City of Vancouver for programming, administration, and maintenance, as well as grants, contributions, registration fees, and Provincial funding for child care.

In Fiscal 2025, Britannia realized a surplus of \$368,611 (3.3% of revenues), exceeding expectations. This outcome reflects careful financial oversight and is especially important as we are now experiencing funding reductions from various funders. The 2025 surplus strengthens our ability to navigate a tighter financial environment in the coming year while continuing to deliver essential services to the community.

As we enter 2026, Britannia's 50th anniversary year, we do so with a strong financial foundation. I look forward to supporting the organization through this milestone year.



Sean Miles
Treasurer

Message from the Manager of Administrative Services

Administration at Britannia Community Services Centre includes finance and accounting, human resources, and facilities, providing critical operational support across the organization.

In Fiscal 2025, key accomplishments of the team included the launch of Britannia's new website, substantial progress on the offsite child care acquisitions which were completed in 2026, and the installation of a new refrigerated trailer to support food security programming. Britannia ended the year with a surplus of \$368,611, reflecting strong financial stewardship and careful cost management. This result strengthens reserves as the organization prepares for anticipated funding decreases in 2026.

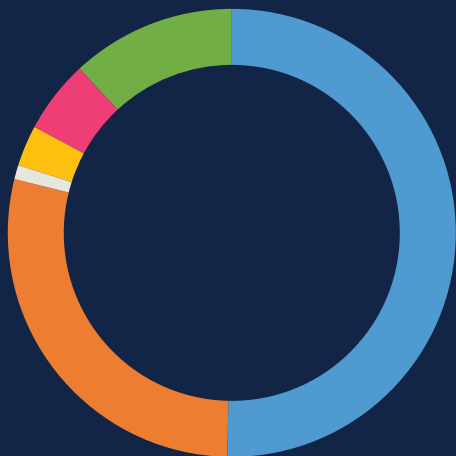
I would like to extend my sincere thanks to the Administration team for their dedication, adaptability, and hard work over the past year. Their contributions are essential to Britannia's effective operations and its continued ability to respond to the evolving needs of the community.



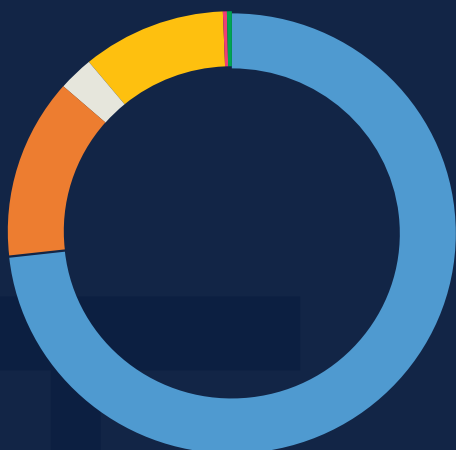
Jeremy Shier
Manager of Administrative Services

FINANCE

2025 Revenue Distribution



2025 Expenses Distribution

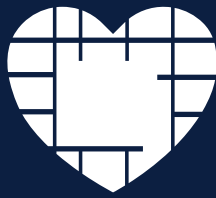


Statement of Operations

REVENUE	2025	2024
Contributions fro City of Vancouver for Operating Purposes	\$ 5,352,957	\$ 5,339,772
Rink and Pool	1,023,043	1,254,284
Donations, membership fees and special events	124,933	166,295
Licensed gaming	196,925	161,187
Rentals	32,635	19,536
Interest	40,752	39,942
Contribution from Britannia Community Services Foundation	113,717	107,964
Amortization of deferred capital contributions	25,201	25,211
Programs:		
Child Care	1,800,616	1,133,181
Recreation	1,604,165	1,511,503
Community Education	497,585	466,383
Special Projects	310,280	230,235
	\$ 11,122,810	\$ 10,455,492
EXPENSES	2025	2024
Maintenance and operations of building, equipment etc.	\$ 2,317,592	\$ 2,572,678
Salaries, wages, benefits Admin	2,070,310	1,907,635
Salaries, wages, benefits Parks Board Staff	1,921,306	2,025,682
Administration	236,538	219,276
Licensed Gaming	196,925	161,187
Programs:		
Child Care	1,696,932	1,066,716
Recreation	1,446,283	1,772,985
Community Education	480,741	482,845
Special Projects	348,687	200,829
Other	1,113	209
Amortization of capital assets	37,772	36,903
	\$ 10,754,199	\$ 10,446,946
Excess (deficiency) of revenue over expenses before undernoted	368,611	8,546.90
Transfer to Foundation		(139,677.30)
Excess (deficiency) of revenue over expenses	\$ 368,611	\$ (131,130)

Statement of Financial Position

ASSETS	2025	2024
Current Assets		
Cash	\$ 199,630	\$ 1,037,245
Short-term Investments	1,115,844	1,406,101
Accounts Receivable		
City of Vancouver	1,318,760	491,855
Other	486,344	224,645
Investments	558,419	330,371
Capital assets	470,522	508,293
Due from City of Vancouver and Parks Board	372,700	276,000
Total Assets	\$ 4,522,219	\$ 4,274,510
LIABILITIES AND NET ASSETS	2025	2024
Current Liabilities		
Accounts Payable and Accrued Liabilities	\$ 1,096,111	\$ 692,709
Deferred contributions	362,319	516,883
Deferred revenue	220,292	258,267
Due to related parties	808,301	1,086,365
Employee future benefits	385,500	327,300
Working capital advance	81,000	81,000
Deferred capital contributions	398,103	423,304
Total Liabilities	\$ 3,351,626	\$ 3,385,828
NET ASSETS	2025	2024
Invested in capital assets	\$ 72,419	\$ 84,989
Internally restricted	1,098,174	803,693
Total Net Assets	\$ 1,170,593	\$ 888,682
Total Liabilities & Net Assets	\$ 4,522,219	\$ 4,274,510



Britannia Community Services Centre

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britanniacentre.org